



We make Live, music software used by creative musicians worldwide – and Push, a hardware instrument for intuitive music-making. With these products we are at the leading edge of a long tradition of instrument makers.

While some of us have PhDs and others are completely self-taught, most of us are somewhere in between. If you are excited by enabling musical expression through technology, join us. If you can do great work, you'll fit right in.

User Research Assistant (Working Student) (f/m)

Background and Mission

At Ableton, User Research is an integral part of how we build outstanding products. Our User Research team focuses on working together with designers and developers to help them build the insight they need to make better products. We're looking for a User Research Assistant to help organize Ableton's user research and testing activities. Your goal is to support the rest of the user research team by handling administration and communication work. This is a position with 20 hours per week and located in Berlin.

Your Responsibilities

- Scheduling and organising regular research activities such as field trips, usability tests and remote interviews
- Recruiting and communicating with external users
- Handling compensation and related paperwork
- Maintaining the user databases
- Assisting with interviews and user tests (note taking & technical setup)
- Documenting research & testing activities in a structured way (e.g. filing videos/photos on server, tagging, sharing with the teams)

What you need to bring

- Excellent communication skills in English
- Experience in organising various task
- Structured work
- Reliability
- strong knowledge in Excel and email software
- Interest in music production

What will make you stand out from the crowd

- Knowledge of Ableton Live and Push
- You are part of a larger community of music producers already
- Experienced in analyzing qualitative and quantitative data
- University background in Communications, Psychology, HCI, Design Research or similar field

Sound like a great opportunity?

If you meet these criteria, please submit your resume [here](#), including a cover letter and relevant certificates. Please let us know your possible starting date.